## BRAND POSITIONING





### BRIEF

Create (and write) a full brand positioning for The Student Hotel that captures the company's rapid evolution from student accommodation to hybrid hospitality concept, while explaining the company name and origins of the brand and founder.

Use this to create:

- Positioning document
- Brand book
- Written manifesto
- Manifesto film

### CHALLENGES

With the brief came a series of challenges:

- A clear vision has never been created for the company
- The brief focused on an emotive positioning, grounded in existing values and ambitions
- Explaining the evolution of The Student Hotel name and concept (it's not just for students)
- Stakeholders were numerous and each had a personal investment in the brand

### OUTCOME

With a concrete brand positioning in place, we were able to translate this into a series of effective brand communications, including:

- Brand manifesto movie (winning bronze at ADCN 2020)
- Brand experience book, distributed in our hotel rooms
- New messaging for our new website
- Posters, exhibitions and other physical assets and experiences built from our positioning.

### BRAND STORY



Our tale begins with one simple observation: students deserve better.

This is what a 26-year-old Charlie MacGregor put to some of the biggest investors, property developers and suited big-shots across Europe. It didn't go well.

No one cared about quality student accommodation. In fact, no one really cared about students at all. But he did. They were the future and deserved an inspiring space to realise their potential. So, he didn't take 'no' for an answer.

In 2008, Charlie checked his first guests into The Student Hotel. Amidst teary 'goodbyes', excited 'hellos' and sincere 'thank-yous', he began to understand that this wasn't going to be any ordinary hotel. This was going to be a place with purpose; somewhere that transformed lives. It quickly started happening, blossoming into an inclusive community with a fun-loving, ever-disruptive attitude.

As our people became more diverse, so did we – building boundary blurring spaces, hosting cultural events and leading change initiatives, growing into a complete connected community; attracting the adventurous and venturesome, the anarchic and playful.

And so, our purpose evolved. It evolved from 'students deserve better' to 'we all deserve better.' It grew to include people from all walks of life with an open mind, love of learning and curious nature. Truly, to everybody with a student spirit.

And something incredible is happening. Our community is changing the world. People are exploring their purpose. They're making a difference. It all started with caring for students, but it's become about caring for everyone – connecting, growing, learning. It's become about crafting a better future together. And this is just the beginning.

Because, at The Student Hotel, we're as unfinished as you are.

## VISION & MISSION



We believe that everybody with a **student spirit** should feel inspired to explore their purpose and **change the world**.



We're creating a complete connected community, where the curious by nature come together to make a difference.



We build physical, digital and cultural spaces that inspire; where people learn, stay, work and play, growing through shared experiences and stories.



## VALUES

## OUR VALUES

WHAT DEFINES US



# CURIOUS FUNDAMENTAL SERVICE OF THE PROPERTY OF

## UNFINISHED

We're a work-in-progress and encourage learning from failure

## CONSCIOUS

We make responsible, purposeful decisions that have a positive impact on people and places

## ENTREPRENEURIAL

We take the initiative, challenge the status quo and question things

## MANIFESTO



#### **MANIFESTO**

Without curiosity and connection, there's no change.

There's no 'I have a dream', no 'tear down this wall' and no 'giant leap for mankind.'

So, let's be curious. Let's connect.

Let's build a world that raises glasses and questions together; shares wisdom and foolishness, ideas and high fives. Let's check in and stand out. Open eyes and close doors to boredom and routine; smash personal records and egos.

For the impassioned and everquestioning, the unrestricted and unfinished: let's explore.

Today. Now. Because change shouldn't wait, and neither should we.

Stay curious.

- The Student Hotel -

### USAGE

### BRAND BOOK

In 2012, Charlie checked his first guests into The Student Hotel. Amidst teary 'goodbyes', excited 'hellos' and sincere 'thank-yous', he began to understand that this wasn't going to be any ordinary hotel. This was going to be a place with purpose; somewhere that transformed lives. It quickly started happening, blossoming into an inclusive community with a fun-loving, ever-disruptive attitude.

#### We all deserve better

As our people became more diverse, so did we – building boundary blurring spaces, hosting cultural events and leading change initiatives, growing into a complete connected community; attracting the adventurous and venturesome, the progress.

And so, o serve bet ple from a and curio

And some is changing They're medants, but ing, grower future tog

12 - Brand story

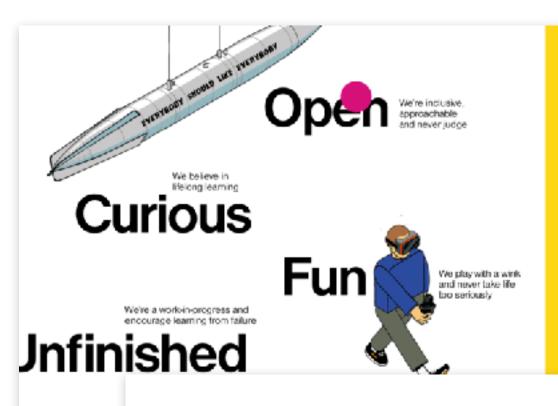
### Because, at The Student



with one simple observation – students deserve better.

This is what a 26-year-old Charlie MacGregor put to some of the biggest investors, property developers and suited big-shots across Europe. It didn't go well. No one cared about quality student accommodation. In fact, no one really cared about students at all. But he did. They were the future and deserved an inspiring space to realise their potential. So, he didn't take 'no' for an answer.

Brand story - II





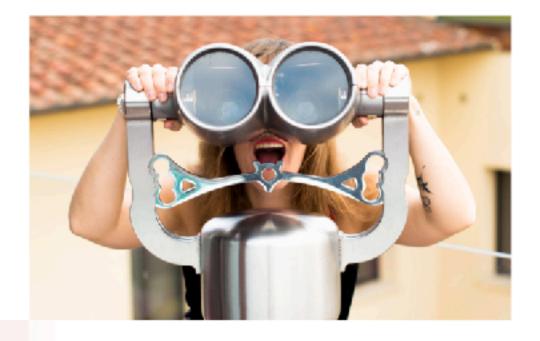




24 - Values

We believe that everybody with a student spirit should feel inspired to explore their purpose and change the world.





Why we're here

Visian -

### POSTERS



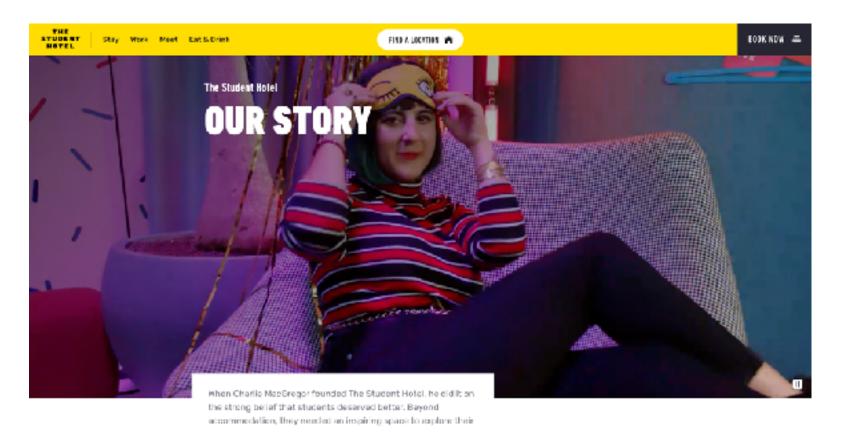
WITHOUT CURIOSITY AND CON-NECTION, THERE'S NO CHANGE. THERE'S NO 'I HAVE A DREAM', NO 'TEAR DOWN THIS WALL' AND NO 'GIANT LEAP FOR MANKIND.' SO, LET'S BE CURIOUS. LET'S CONNECT. LET'S BUILD A WORLD THAT RAISES GLASSES AND QUESTIONS TOGETHER; SHARES WISDOM AND FOOLISHNESS, IDEAS AND HIGH FIVES. LET'S CHECK IN AND STAND OUT. OPEN OF AND CLOSE DOORS TO BOREDOM AND ROUTINE; SMASH PERSONAL RECORDS AND EGOS. FOR THE IMPASSIONED AND EVER-QUESTIONING, THE UN-RESTRICTED AND UNFINISHED: LET'S EXPLORE. TODAY, NOW. BECAUSE CHANGE SHOULDN'T WAIT, AND NEITHER SHOULD WE.

Stay curious.

### **EXHIBITIONS**



### DIGITAL



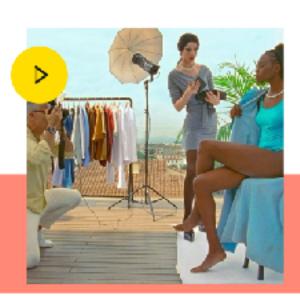
#### Stay curious.

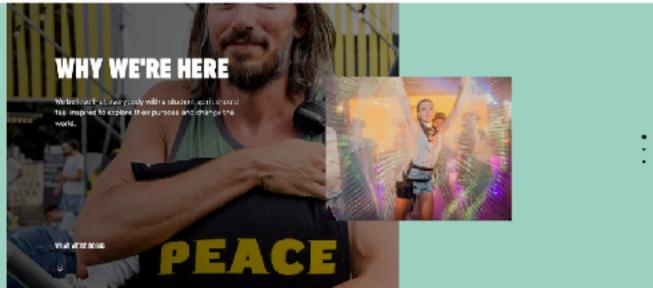
We not only welcome students, but guests and visitors from all walks of life. with an open mind, leve of learning and surious nature, with what we call a student spirit."

Bringing communities together provides an opportunity to learn from one other.

Petix Hillen, General Hanager

The student spirit can be seen everywhere from exer-inspiring students, guests and co-workers





BRINGING PEOPLE TOGETHER

#### Complete Connected Community

At The Student Flotel, community is at the centre of everything we do = from how we build our hatels to how you experience them. From the students that live with us to weekend travellers, oc-workers, coffee-grabbers, and everyone in between, we're all part of the complete connected community, together, we learn, grow and evolve through the interactions: we experience every single day.



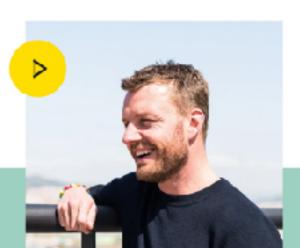




All just 26 years old, Charlie HaoGregor founded The Student Hotel with a decine to build a better world. As we

Our hotels are a celebration of the student spirit that drives all of our visitors.

Chartle Hackregor, 000 & Founder





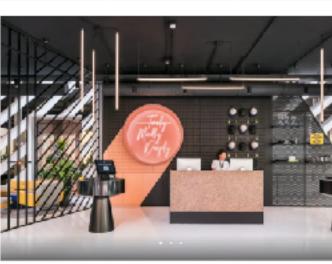
STAY FOR A NIGHT UP TO A YEAR

#### Hybrid Hospitality

Waite more than a hotel, and more than a home. Conumique hybrid hospitality model means write as flexible as it gets, welcoming guests from all walks of life; from a day to a year. And our unique offering means we're the perfect place to learn, stay, work and play, with cattingedge on-working and find spaces of TSH Collets, a buzzing har and restaurant at The Commens. one egic mooting and event spaces for functions big or small.

PHYSICAL SPACES DISTINL SPACES CULTURNI DRABES







#### Our values





appreachable and never



ourious and pursuing lifelong learning.





We play with a wink and mever take life too performly.



Mairs a wark in progress from failure.

have a positive impact.



Entrepreneurial

We take the initiative, challenge the status quoand question things...

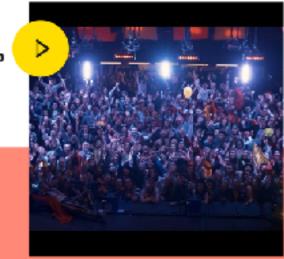
#### What are you waiting for?

EXPLORE LOCATIONS -

#### Careers

We inspire and support curious, passionate and authentic people to reach their potential.

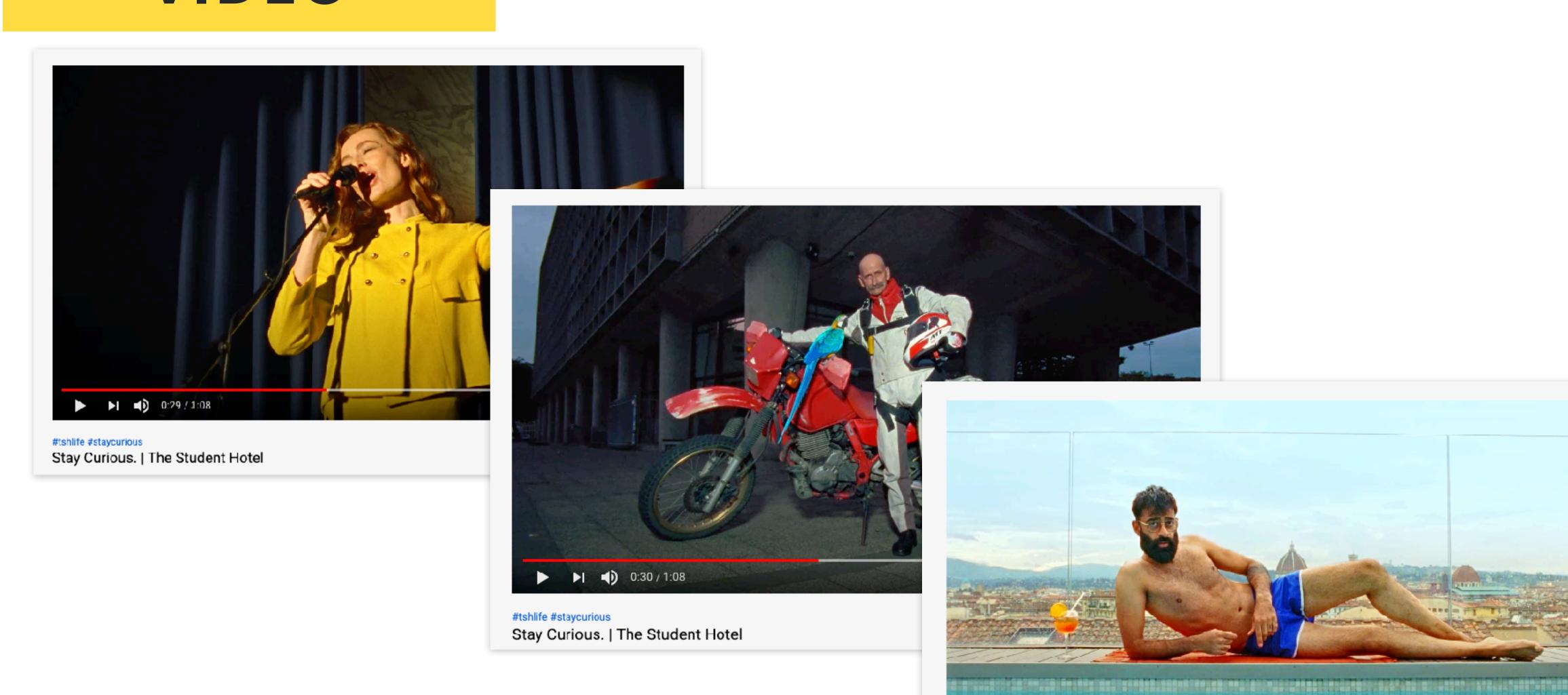
Hicke Voldhais, Chief People Officer



Working of TSH is all about professional and fun. What makes working have different? we Iroly care about our people.

2 Learn more

### VIDEO



#tshiife #staycurious Stay Curious. | The Student Hotel

► ►I ■ 0:12 / 1:08