## BRAND POSITIONING



## BRIEF

Create a brand repositioning for The Commons bar and restaurant that captures its renewed focus on conscious food and reflects its refreshed interior design, built to bring people together.

To deliver:

- Brand story
- Brand pillars
- Visual direction
- High-level tone of voice


## CHALLENGES

With the brief came a series of challenges:

- A clear vision had never been created for the F\&B brand
- Needed to apply to 12 European locations
- Short timeline and broad scope
- Elements of the existing brand needed to be preserved
- Stakeholders needed bestpractice communication guidance


## OUTCOME

With a solid brand positioning in place, The Commons was able to revisit its menus and strengthen its customer experience. Outcomes included:

- Working with even more local suppliers
- Reinforcing brand messaging with a simple, conscious menu
- Designing future locations around the concept of 'connection'


## BRAND STORY

## Brand Story

We've never been more connected, yet disconnected. We spend hours tapping on smartphones, trading finger swipes for empty likes, to the loss of meaningful interactions. And that's exactly why we created The Commons.

It's more than a restaurant and bar. It's a space for genuine human connection, where the open-minded from all walks of life come to create memorable moments; to meet and socialise over great food, quality drinks and incredible design.

That's why we keep things simple, unfussy and unrestrained. We provide the laidback setting, and you create the lifelong stories - as if sitting at your family kitchen table.

Whether it's friends catching up, parents sharing anecdotes or new neighbours getting acquainted, we're open to everyone and always serve you with a smile - forever relaxed, never formal.

We put ourselves at the heart of the neighbourhood, and keep the local community in our heart, working with incredible regional suppliers whenever we can, creating unfussy comfort food with a conscience and crafting quality, seasonal dishes with love.

Oh, and the bar? This is the beating heart of The Commons; where classic cocktails are crafted and impromptu parties kickstarted. Will the evening end with a casual craft beer or an inspiring open mic night? Your guess is as good as ours.

## Food, drinks \& things in common

## Brand Pillars

## Connection. Simplicity. Conscience.

## Food \& Drinks

We keep all of our dishes simple \& unfussy and believe that quality comfort food connects people.

Our menu is seasonal \& fresh, and we create everything with love - working to source ingredients from the most conscious suppliers as part of our ongoing sustainability journey.


## Our Space

We're not only bold in our beliefs, but also in our design. That's why we show plenty of personality with a hint of the unexpected.

We care about connection \& community, creating spaces that bring people together and make use of responsibly-sourced materials wherever possible.


## Our Identity

Encouraging meaningful interactions

Our identity is simple, bold \& graphic.

All materials are approached with connection in mind, and each visual element speaks to one another to tell an impaciful story on a human level.


## Our People

Forever relaxed, never formal
Just like the vibe in The Commons, our service is warm, relaxed \& informal.

We're a friendly face and an open ear, ready to make you feel welcome and always excited to share our recommendations.


\#incommon

## IDENTITY

## The Commons Brand Identity



Storytelling


## Our Stories

## Connection

Simplicity
Conscience

Encourage meaningful interactions
$\qquad$ $\rightarrow$ Commons Stories

## Stories about connection

## Digital Downtime

Have meaningful interactions, without distractions

## 'Family' Dinner

Make new friends over dinner with strangers, inc. a special menu

## Charitable Coffee

Donate a coffee to someone local who can't quite afford it

## Stories about simplicity

## Supplier Supper

Have a group dinner with the local suppliers behind our menu


## Stories about conscience

## Ditch The Sticks

No more honey and sugar sticks less waste, better taste


## Made Blue Water

Contribute to our charitable water loyalty program

Visual Identity


## Big, bold graphics...





WHAT'S STOPPING YOU



EVERYDAY

...made personal.


Komplize chaitentsteht wenn



## Continue this direction



## Continue this direction



К!!!uәрı ןens!^

Tone of voice

VIENNA'SBEST


The way we speak is relaxed, never formal. We're playful, with a message.

We encourage conversation, we're accessible and we stand behind what we say.


